

## Special Interest Articles:

- Retirement  
news

## Individual Highlights:

Patient Access Online	2
Saturday appointments	2
Vaccinations	2
CQC inspection	2

Want to register  
for organ and/or  
blood donations?  
It is now very  
simple to self-  
register on the  
NHS Blood and  
Transport website  
[www.nhsbt.nhs.uk](http://www.nhsbt.nhs.uk)

[www.dukesavenuepractice.co.uk](http://www.dukesavenuepractice.co.uk)

## Retirement of Dr Rosemarie Healy

A personal message from Dr  
Healy:

To the patients of Dukes Avenue  
Practice

I would like to let you know that I  
have decided to retire.

I have been a doctor at Dukes  
Avenue Practice for 30 years –  
this has been a rich and  
rewarding experience. It has  
been a privilege to be a GP to  
our patients and part of such a  
committed team.

I would like to thank all the  
patients who have sent  
messages of support and good  
will to me during my recent  
illness. It has been much  
appreciated. I am now well.

I am looking forward to my  
retirement and wish you all the  
very best in the future.

With best wishes  
Dr Rosemarie Healy

## Message from the partners

We are of course very sad that  
Dr Healy will be retiring from the  
practice. The partners at Dukes  
Avenue Practice have enjoyed a  
long, fruitful and happy  
relationship, and Dr Healy has  
been an enormously valued and  
highly respected partner. We  
feel that we have been able to  
offer an exceptional standard of  
NHS care along with the rest of  
our wonderful team, and we will  
continue to do so.

We are very pleased that she is  
now well following her recent  
illness.

We understand that many  
patients might wish to write  
their own individual message  
and we are more than happy  
to collect these and pass  
these on to Dr Healy.

We are delighted to welcome  
Dr Nikki Jones as a  
permanent member of our  
team. She will be taking over  
Dr Healy's list of patients. If  
Dr Healy was your usual  
doctor, please now see Dr  
Jones.

## Register for Patient Access Online

Would you like to **view, book and cancel appointments online**? Think of the time you could save!

Bring in a form of photographic ID to reception and they will give you a code so you can access the site to do this.

Through this site you are also able to **view, request and check the progress of requested prescriptions online**.

The third thing you can do on this site is **view your medication and allergies**.

## Saturday appointments

We are part of a local GP Federation, whereby until the start of July 2015 (although it may be extended), we have the ability to offer Saturday appointments to you.

They take place at Christchurch Hall Surgery in Crouch End and are staffed by Doctors and Nurses from local West Haringey practices, including our own.

The feedback has been overwhelmingly positive from patients who have used this service. They have really valued the increased access to primary care services.

From 1<sup>st</sup> April 2015 all patients are allocated a named GP. This happens upon registration. Feel free to ask at reception if you do not know who yours is.

## Vaccinations

There is a new vaccination called **Meningitis B** that is due to come into the National Childhood Immunisation Programme, potentially from autumn.

We are waiting to hear about the specifics of it and when it will start but we know that it will be offered to babies ages 2, 4 and 12 months. As soon as we know more and when we are starting, we will publicise it.

### Shingles

If you are 70, 78 or 79, please check to see if you are eligible for the shingles vaccination. The date of birth eligibility age ranges are changed each September, so act now.

Calling all over 65's - Have you had your **pneumococcal** vaccine? If not, book in today.

## CQC inspection & feedback

We had a Care Quality Commission (CQC) inspection on Monday 19<sup>th</sup> January. We are still waiting the report but we think it went well and over a dozen members of our patient group came to given the inspectors their views.

Another way you can give feedback to us is through the friends and family cards in the waiting room.

Alternatively, why not join our patient participation group? We're next meeting on Thursday 25<sup>th</sup> June at 7pm.